

# SAAD ARSHAD

## SENIOR SOFTWARE QUALITY ASSURANCE ENGINEER

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Senior QA Engineer with 6+ years of experience in enterprise software testing. Skilled in manual and automation testing (Selenium, Cypress, JMeter, Appium, Postman), with expertise in API, performance, frontend, and backend validation. Strong background in designing QA strategies, reducing test cycles, and increasing coverage within CI/CD pipelines. Proven collaborator in Agile environments, recognized for mentoring teams and driving quality-focused delivery.

### Skills

Test Strategy & Planning • Requirements & Risk Analysis • Continuous Improvement & Process Optimization • Quality Metrics & Reporting • Test Case & Defect Management • Software Documentation • Agile/Scrum Methodologies • Test Automation • API Testing • Manual Testing • Mobile Application Testing • Website Testing • Performance Testing • Sanity & Regression Testing • E2E Testing • Functional Testing • User Acceptance Testing • Cross-Functional Collaboration • Stakeholder Communication • Problem Solving

### Tools & Technologies

Selenium • Cypress • Playwright • Appium • JMeter • Postman • Swagger • Cucumber (BDD) • Jira • Zephyr • TestRail • qTest • Bugzilla • Trello • Asana • Confluence • Git • GitHub • GitLab CI • Bitbucket • Jenkins • BrowserStack • SQL • MongoDB • Google Workspace • Azure DevOps

### Experience

**Feb 2025 – Present**

**Senior Software Quality Assurance Specialist | Stellix Soft | Rawalpindi, Pakistan**

- Led QA initiatives for enterprise apps (.NET, WordPress, Flutter), creating robust test strategies, automating regression suites (Cypress, Selenium), and integrating testing into CI/CD pipelines for faster, higher-quality delivery.
- Mentored junior QA engineers, standardized bug reporting/documentation practices, and collaborated with DevOps to embed API, performance, and mobile testing into agile sprints — reducing defect resolution time by 25%.

**May 2023 – Feb 2025**

### **Senior Software Quality Assurance Engineer | Diligent Technologies | Rawalpindi, Pakistan**

- Architected and implemented a unified, data-driven testing framework, expanding automated test coverage from 65% to 95% and reducing test maintenance time from 4 days to 2 days. This streamlined the QA lifecycle, empowered development teams to run their own regression tests, and accelerated release cycles.
- Eliminated quality bottlenecks and improved system stability by embedding API and performance testing into CI/CD pipelines, reducing production incidents by 20%. Achieved this in close collaboration with DevOps and product teams, increasing confidence in product launches.

**Jan 2020 – May 2023**

### **Software Quality Assurance Engineer | Ineffable Devs | Islamabad, Pakistan**

- Increased defect detection by 35% and reduced time-to-market by 15% by refining automation frameworks and embedding manual, automated, and API test suites into CI/CD pipelines.
- Ensured quality governance and regulatory compliance by developing and maintaining thorough documentation. Cultivated cross-functional partnerships with development, product, and business teams to strategically align all testing activities with key business objectives, establishing a shared vision for quality.

## **Projects**

- **Dot Net POS System** – Manual functional & regression testing (billing, discounts, reporting), with detailed documentation and structured bug reporting.
- **Automation & Manual Projects** – Mover Buddy, Pak Thaika, Bountiful Research Library, Week Chef
- Performed end-to-end manual and automated testing using Cypress, Appium, and Postman.
- Validated APIs/dashboards, conducted performance tests, and maintained reusable documentation and defect reports for regression cycles.

## **Education & Certifications**

2018 – 2020 | **Master of Science in Computer Science** | Foundation University Rawalpindi

2012 – 2017 | **Bachelor of Science in Computer Science** | Comsats University Islamabad

2025 | **Google Project Management Professional Certificate (Coursera)**